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Building a Maturity Security Model Based on ISO 17799

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Abstract. For enterprises to be able to properly use information and communications technologies, it is necessary to have guides, metrics and tools that allow us to always know the level of our security and the points in which we are not covering it. In small and medium-size enterprises, the application of security standards has an additional problem, that is, the fact that they do not have enough resources to perform an appropriate management. In this paper, we will present a new approach to manage security within this kind of enterprises, adapted to the size of the enterprise and its maturity level, using as a reference ISO/IEC 17799. This approach is being directly applied to real cases and it is obtaining a constant improvement in its application.

1 Introduction

In this paper, we will present an approximation to the implementation of security management systems, based on ISO/IEC 17799 that we are developing and continuously improving thanks to the feedback directly received from SICAMAN customers.

Our paper continues with Section 2, we will introduce the management systems implementation scheme including the news we are applying, at the methodological and software levels. Finally, in section 3, we will put forward our conclusions and future work.

2 Security Management Implementation Scheme

The most efficient model considered by SICAMAN customers has been that one based on the creation of improvement cycles through the spiral model. This model facilitates the realization of fast and cheap cycles that allow us to create a culture of security within the organization in a constant and progressive way.

By using this model, we can estimate the maturity level of the enterprise in a minimal period of time and identify the most suitable rules to it, planning short-term realistic milestones of the evolution that the enterprise hopes to reach in each cycle of the spiral. This model is based on three levels of protection that we will apply according to both the maturity level and the size of the enterprise. Thus, an enterprise considered small, according to the parameters of employees and turnover should only apply the version of ISO17799-1, 100 rules to be compulsory fulfilled (see Fig. 1). The other two versions of the rule (300 and 500 rules) would mean over-dimension the security of the enterprise.

Maturity level (According pre-audit performed about ISO17799)		Enterprise Type (according to number of employees and turnover)			
Security Evaluation	Maturity Level		Small	Medium	Big
		Employees	0 - 25	25 - 250	>250
		Million €	0 - 1	1 - 100	>100
0 - 30%	Low		ISO17799-1 [100]	ISO17799-1 [100]	ISO17799-1 [100]
30% - 70%	Medium		ISO17799-1 [100]	ISO17799-2 [300]	ISO17799-2 [300]
70 - 100%	High		ISO17799-1 [100]	ISO17799-2 [300]	ISO17799-3 [500]

Fig. 1. Models proposed according to the type of enterprise and its maturity level

One of the main and most valuable conclusions obtained from the feedback of SICAMAN customers in which these models have been analyzed is the following one: The over-dimensioning of the security level of an enterprise with respect to its size finishes generating a degradation of the over-dimensioned controls until they reach their natural balance. The final consequence of this fact is that the enterprise invests more resources than the strictly necessary ones that will not provide any value. We are currently developing other models that include new factors that can have influence at the time of deciding about the level of fulfillment that must be applied: the type of activity of the enterprise, the dependency on departments (such as Research and Development Department), and so on.

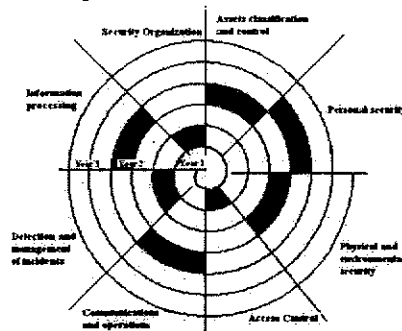


Fig. 2. Example of maturity levels by sections in the spiral model.

Our model does not associate protection levels with sections of the rule but divides each section into three levels and we can evolve the rule over those levels.

Even when the method we propose allows us to evolve protection at the section level, this application is not advisable. It would be perfect that the proposed

improvement plan could be adapted to the unification of the different sections before performing a second level of evolution of the rule, in case it was necessary.

In Fig.2, we can see a maturity level represented through our "spiral model". Even when the different sections could improve independently, it is more logical that we plan improving those aspects that have less security. In our example, we should improve the "access control" section before improving any other section.

In addition, one of the market tendencies during ISMS implementation is the development of a SCOREBOARD that allows the enterprise management board to know immediately the failures and improvements produced in the enterprise systems.

The idea of this prototype is to be able to integrate all information coming from the different security tools existing in enterprises into an only tool that, through the development of security metrics, allows us to update. This will make possible that enterprises know in every moment the state of their security, investing the minimum possible resources. To obtain this, our prototype will face the challenge of making decisions based on the incidences communicated by the staff, detected alerts and so on.

3 Conclusions and Future Work

In this paper, we have presented, from the viewpoint of our practical experience, a first approximation to the implementation of security management systems in small and medium-size enterprises, taking as a basis or framework ISO/IEC 17799 and adapting it to both the size and the maturity level of the enterprise in which it will be implemented.

Given that this proposal is very preliminary, our medium and long term purpose is to perform a research on the complete development of a methodology to implement security management systems that allow an adequate adaptation depending on the security needs and the enterprises characteristics, mainly oriented to small and medium-size enterprises. This methodology will be based on the main security and security management standards and it will be adapted to the social conditions, and above all, to the legal conditions of the environment in which we develop our professional activity.

This methodology will be complemented with a security systems management tool, mainly oriented to the enterprise management board, to facilitate decision making when planning security systems.

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