

Haralambos Mouratidis
Colette Rolland (Eds.)

Advanced Information Systems Engineering

23rd International Conference, CAISE 2011
London, UK, June 2011
Proceedings

CAISE'11

 Springer

LNCS 6741

Mouratidis • Rolland (Eds.)



LNCS
6741

Advanced Information
Systems Engineering

CAISE'11

CAISE
2011

Lecture Notes in Computer Science

The LNCS series reports state-of-the-art results in computer science research, development, and education, at a high level and in both printed and electronic form. Enjoying tight cooperation with the R&D community, with numerous individuals, as well as with prestigious organizations and societies, LNCS has grown into the most comprehensive computer science research forum available.

The scope of LNCS, including its subseries LNAI and LNBI, spans the whole range of computer science and information technology including interdisciplinary topics in a variety of application fields. The type of material published traditionally includes

- proceedings (published in time for the respective conference)
- post-proceedings (consisting of thoroughly revised final full papers)
- research monographs (which may be based on outstanding PhD work, research projects, technical reports, etc.)

More recently, several color-cover sublines have been added featuring, beyond a collection of papers, various added-value components; these sublines include

- tutorials (textbook-like monographs or collections of lectures given at advanced courses)
- state-of-the-art surveys (offering complete and mediated coverage of a topic)
- hot topics (introducing emergent topics to the broader community)

In parallel to the printed book, each new volume is published electronically in LNCS Online.

Detailed information on LNCS can be found at
www.springer.com/lncs

Proposals for publication should be sent to

LNCS Editorial, Tiergartenstr. 17, 69121 Heidelberg, Germany
E-mail: lncs@springer.com

ISSN 0302-9743

ISBN 978-3-642-21639-8



9 783642 216398

 springer.com

Lecture Notes in
Computer Science

LNCS

LNAI

LNBI

Commenced Publication in 1973

Founding and Former Series Editors:

Gerhard Goos, Juris Hartmanis, and Jan van Leeuwen

Editorial Board

David Hutchison
Lancaster University, UK

Takeo Kanade
Carnegie Mellon University, Pittsburgh, PA, USA
Josef Kittler
University of Surrey, Guildford, UK

Jon M. Kleinberg
Cornell University, Ithaca, NY, USA

Alfred Kobsa
University of California, Irvine, CA, USA

Friedemann Mattern
ETH Zurich, Switzerland

John C. Mitchell
Stanford University, CA, USA

Moni Naor
Weizmann Institute of Science, Rehovot, Israel

Oscar Nierstrasz
University of Bern, Switzerland

C. Pandu Rangan
Indian Institute of Technology, Madras, India

Bernhard Steffen
TU Dortmund University, Germany

Madhu Sudan
Microsoft Research, Cambridge, MA, USA

Demetri Terzopoulos
University of California, Los Angeles, CA, USA

Doug Tygar
University of California, Berkeley, CA, USA

Gerhard Weikum
Max Planck Institute for Informatics, Saarbruecken, Germany

Haralambos Mouratidis Colette Rolland (Eds.)

Advanced Information Systems Engineering

23rd International Conference, CAiSE 2011
London, UK, June 20-24, 2011
Proceedings

 Springer

Preface

Volume Editors

Haralambos Mouratidis
University of East London
School of Computing, IT and Engineering
Docklands Campus, 4/6 University Way, E16 2RD London, UK
E-mail: H.Mouratidis@uel.ac.uk

Colette Rolland
Université Paris I Panthéon Sorbonne
CRI
90 Rue de Tolbiac, 75013 Paris, France
E-mail: rolland@univ-paris1.fr

A warm welcome to the proceedings of the 23rd International Conference on Advanced Information Systems Engineering (CAISE 2011)! The CAISE series of conferences started in 1989 with the objective to provide a forum for the exchange of experience, research results, ideas and prototypes in the field of information systems engineering. Twenty-two years later, CAISE has established itself as a leading venue in the information systems area for presenting and exchanging results of emerging methods and technologies that facilitate innovation and create business opportunities.

CAISE 2011, held in London during June 20–24, 2011 continued this tradition. The theme of CAISE 2011 was “Information Systems Olympics: Information Systems in a Diverse World.” This year’s CAISE conference theme was linked to the coming London Olympic and Paralympic Games 2012, two international multi-sport events that bring together athletes from all continents to celebrate sporting excellence but also human diversity. Diversity is an important concept for modern information systems. Information systems are diverse by nature ranging from basic systems to complex ones and from small to large. The process of constructing such systems is also diverse ranging from ad-hoc methods to structured and formal methods. Diversity is also present among information systems developers, from novice to experienced. Moreover, the wide acceptance of information systems and their usage in almost every aspect of human life has also introduced diversity among users. Users are both novice and experienced and they demonstrate differences related to race, ethnicity, gender, socio-economic status, age, physical abilities, religious beliefs, and so on. It is therefore the responsibility of the information systems engineering community to engineer information systems that operate in such a diverse world.

CAISE 2011 received 320 submissions, the largest number ever received in the CAISE conference series. Most of the submissions came from Germany, Spain, Italy, France and China. Following an extensive review process, which included a Program Committee/Program Board meeting during February 13–14, 2011 in London, 42 submissions were accepted as full papers and 5 as short papers. Accepted papers addressed a large variety of issues related to the conference and were organized into ten themes: Requirements, Adaptation and Evolution, Model Transformation, Conceptual Design, Domain-Specific Languages, Case Studies and Experiences, Mining and Matching, Service and Management, Validation and Quality, Business Process Modeling. The program of the conference was also supplemented by a number of tutorials, 11 workshops, a Doctoral Consortium, the CAISE Forum, and two working conferences. Two keynote speeches were delivered as part of the conference program. Anthony Finkelstein talked about “Open Challenges at the Boundaries of Software Engineering and Information Systems,” while Dimitrios Beis talked about “Information Systems for the

ISSN 0302-9743
e-ISSN 1611-3349
ISBN 978-3-642-21639-8
e-ISBN 978-3-642-21640-4
DOI 10.1007/978-3-642-21640-4

Springer Heidelberg Dordrecht London New York

Library of Congress Control Number: 2011928907

CR Subject Classification (1998): H.4, H.3, D.2, C.2, J.1, I.2

LNCS Sublibrary: SL 3 – Information Systems and Application, incl. Internet/Web and HCI

© Springer-Verlag Berlin Heidelberg 2011
This work is subject to copyright. All rights are reserved, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, re-use of illustrations, recitation, broadcasting, reproduction on microfilms or in any other way, and storage in data banks. Duplication of this publication or parts thereof is permitted only under the provisions of the German Copyright Law of September 9, 1965, in its current version, and permission for use must always be obtained from Springer. Violations are liable to prosecution under the German Copyright Law.
The use of general descriptive names, registered names, trademarks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

Typesetting: Camera-ready by author, data conversion by Scientific Publishing Services, Chennai, India

Printed on acid-free paper

Springer is part of Springer Science+Business Media (www.springer.com)

Olympics Games." Moreover, a panel discussed issues related to "Green and Sustainable Information Systems."

The organization and successful running of a large conference such as CAISE would not be possible without the valuable help and time of a large number of people. As editors of this volume, we would like to express our gratitude to the Program Committee members, additional reviewers and the Program Board members for their valuable support in selecting the papers for the scientific program of the conference; to the authors of the papers for sending their work to CAISE; to the presenters of the papers; and to the participants of the conference for their contribution. We also thank our sponsors and the General Chair and Chairs of the various CAISE 2011 committees for their assistance in creating an exciting scientific program. We would also like to thank the local Organizing Committee at the University of East London for their hospitality and the organization of the social events of the conference.

March 2011

Colette Rolland
Haralambos Mouratidis

Organization

Advisory Committee

Arne Sølyberg Norwegian University of Science and Technology, Norway
Janis Bubenko Jr. Royal Institute of Technology, Sweden
Colette Rolland Université Paris 1 Panthéon Sorbonne, France

General Chair

Pericles Loucopoulos Loughborough University, UK

Program Chairs

Haralambos Mouratidis University of East London, UK
Colette Rolland Université Paris 1 Panthéon Sorbonne, France

Local Arrangements Chairs

Elias Pimenidis University of East London, UK
Miltos Petridis University of Greenwich, UK

Workshop and Tutorial Chairs

Oscar Pastor Valencia University of Technology, Spain
Camille Salinesi Université Paris 1 Panthéon Sorbonne, France

Forum Chair

Selmin Nurcan Université Paris 1 Panthéon Sorbonne, France

Panel Chair

Barbara Pernici Politecnico di Milano, Italy

Doctoral Consortium Chairs

Michel Léonard Université de Genève, Switzerland
Bernhard Thalheim Christian Albrechts University Kiel, Germany
Cornelia Boldyreff University of East London, UK

Publication Chairs

Jolita Ralyté
David Preston

Université de Genève, Switzerland
University of East London, UK

Publicity Chairs

Rebecca Deneckere
Jaelson Castro
Leszek Maciaszek
Kecheng Liu
Keng Siau

Université Paris 1 Panthéon Sorbonne, France
Universidade Federal de Pernambuco, Brazil
Macquarie University, Australia
University of Reading, UK
University of Nebraska-Lincoln, USA

Finance Chair

Mohammad Dastbaz

University of East London, UK

Webmasters

Michalis Pavlidis
Sambhu Singh

University of East London, UK
University of East London, UK

Program Committee Board

Marco Bajec, Slovenia
Nacer Boudjilida, France
Eric Dubois, Luxembourg
Xavier Franch, Spain
Marina Jirotko, UK
Moira Norrie, Switzerland

Barbara Pernici, Italy
Klaus Pohl, Germany
Jolita Ralyté, Switzerland
Camille Salinesi, France
Janis Stirna, Sweden
Roel Wieringa, The Netherlands

Program Committee

Wil van der Aalst, The Netherlands
Peggy Aravantinou, Greece
Pär Ågerfalk, Sweden
Hans Akkermans, The Netherlands
Antonia Albani, The Netherlands
Daniel Amyot, Canada
Paris Avgeriou, The Netherlands
Luciano Baresi, Italy
Ahmad Barfouroush, Iran
Zohra Bellahsene, France

Boalem Benatallah, Australia
Giuseppe Berio, France
Mokrane Bouzeghoub, France
Silvana Castano, Italy
Jaelson Castro, Brazil
Corine Cauvet, France
Donna Champion, UK
Vasilis Christikopoulos, Greece
Ioanna Constantiou, Denmark
Panos Constantopoulos, Greece

Valeria De Antonellis, Italy
Joerg Evermann, Canada
João Falcão a Cunha, Portugal
Paolo Falcarin, UK
Mariagrazia Fugini, Italy
Paolo Giorgini, Italy
Stefanos Gritzalis, Greece
Remigijus Gustas, Sweden
Terry Halpin, USA
Willem-Jan van den Heuvel,
The Netherlands
Patrick Heymans, Belgium
Jane Huang, USA
Matthias Jarke, Germany
Paul Johannesson, Sweden
Christos Kalloniatis, Greece
Dimitris Karagiannis, Austria
Panagiotis Karras, Singapore
Evangelia Kavakli, Greece
Zoubida Kedad, France
Marite Kirikova, Latvia
Nacoufel Kraiem, Tunisia
John Krogstie, Norway
Wilfried Lemahieu, Belgium
Michel Leonard, Switzerland
Panos Louridas, Greece
Kalle Lyytinen, USA
Raimundas Matulevicius, Estonia
Jan Mendling, Germany
Isabelle Mirbel, France
John Mylopoulos, Canada
Selmin Nuncan, France
Andreas Oberweis, Germany
Antoni Olive, Spain
Andreas Opdahl, Norway
Mike Papazoglou, The Netherlands
Jeffrey Parsons, Canada
Oscar Pastor, Spain

Anne Persson, Sweden
Michael Petit, Belgium
Yves Pigneur, Switzerland
Elias Pimenidis, UK
Geert Poels, Belgium
Naveen Prakash, India
Erik Proper, The Netherlands
Sucha Ram, USA
Ruth Raventos, Spain
Manfred Reichert, Germany
Stephan Reiff-Marganiec, UK
Bill Robinson, USA
Michael Rosemann, Australia
Gustavo Rossi, Argentina
Matti Rossi, Finland
Motoshi Saeki, Japan
Christos Schizas, Cyprus
Keng Siau, USA
Monique Shoenck, Belgium
Phina Soffer, Israel
Carine Souveyet, France
Amnon Stumm, Israel
Kenji Taguchi, Japan
David Taniar, Australia
Ernest Teniente, Spain
Bernhard Thalheim, Germany
Aphrodite Tsalgaidou, Greece
Irene Vanderfeesten, The Netherlands
Olegas Vasilecas, Lithuania
Yannis Vassiliou, Greece
Yair Wand, Canada
Hans Weigand, The Netherlands
Mathias Weske, Germany
Jon Whittle, UK
Carson Woo, Canada
Eric Yu, Canada
Konstantinos Zografos, Greece

Additional Referees

Alberto Abelló
 David Aguilera-Moncusi
 Saeed Ahmadi-Behnam
 Naved Ahmed
 Reza Akbarinia
 Fernanda Alencar
 Raihan Ali
 Christos Anagnostopoulos
 Birger Andersson
 Vasilios Andrikopoulos
 Ion Androutsopoulos
 Luca Ardito
 George Athanasopoulos
 Ahmed Awad
 Daniele Barone
 Saeed Ahmadi Behnam
 Maria Bergholtz
 Maxime Bernaert
 Devis Bianchini
 Riccardo Bonazzi
 Boris Brandherm
 Glenn J. Browne
 Stephan Buchwald
 Andrea Capiluppi
 Amit Chopra
 Remi Coletta
 Ajantha Dahanayake
 Fabiano Dalpiaz
 Rébecca Deneckere
 Olfa Djebbi
 Vicky Dritsou
 Fabien Duchateau
 Rami Eid-Sabbagh
 Golnaz Elahi
 Amal Elgammal
 Thibault Estier
 Alfio Ferrara
 Kunihiko Fujita
 Matthias Galster
 Dimitris Gavrillis
 Andrew Gemino
 Sepideh Ghanavati
 Emmanuel Giakoumakis

Bas van Gils
 Daniela Grigori
 Irit Hadar
 Stijn Hoppenbrouwers
 Ela Hunt
 Shareeful Islam
 Lei Jiang
 Rim Kaabi
 Diana Kalibatiene
 Christos Kalloniatis
 Maya Kaner
 Haki Kazem
 Takashi Kitamura
 David Knuuplesch
 Spyros Kokolakis
 Jens Kolb
 Takafumi Komoto
 Panos Kourouthanassis
 Eleni Koutrouli
 Vera Kuenzle
 Ales Kumer
 Matthias Kunze
 Andreas Lanz
 Alexei Lapouchnian
 Dejan Lavbic
 Evaldas Lebedys
 Francesco Lelli
 Zhan Liu
 Mathias Lohrmann
 Linh Thao Ly
 Alexander Lübke
 Manolis Maragoudakis
 Michele Melchiori
 Slim Mesfar
 Marco Mesiti
 Alexandre Métrailler
 Wolfgang Molnar
 Geert Monsteur
 Stefano Montanelli
 Gunter Mussbacher
 Wanda Opprecht
 Sami Ouali
 Michael Pantazoglou

Michael Parkin
 Adamantia Pateli
 Michalis Pavlidis
 Raul Mazo Pena
 João Pimentel
 Eric Platon
 Viara Popova
 Alireza Pourshahid
 Ruediger Pryss
 Ricardo Ramos
 Jan Recker
 Evangelos Rekleitis
 Oscar Romero
 Christoph Rosenkranz
 Ulysse Rosselet
 Khalid Saleem
 Camille Salinesi
 Emanuel Santos
 Sihem Ben Sassi
 Ricardo Seguel
 Azalia Shamsaei
 Omri Shiv
 Patricio Silva
 David Simms
 Jonas Sjöström
 Aidas Smaizys
 Sergey Smirnov

Sergejus Sosunovas
 Kilian Stoffel
 Klaas-Jan Stol
 Lovro Subelj
 Yehia Taher
 Ilias P. Tatsiopoulos
 B. Veeresh Thummadi
 Chouki Tbermacine
 Julian Tiedeken
 Dan Tofan
 Federico Tomassetti
 Justas Trinkunas
 Christina Tsagkani
 Aggeliki Tsohou
 Dimitrios Tsoumakos
 Oktay Tureken
 Gaia Varese
 Yannis Velegrakis
 Antonio Vetró
 Kaja Vidmar
 Antonio Villegas
 Emmanuel Waller
 Matthias Weidlich
 Michael Wufka
 Iyad Zikra
 Slavko Zitnik
 Aljaz Zrnec

Table of Contents

Keynotes

- Ten Open Challenges at the Boundaries of Software Engineering and Information Systems (Abstract) 1
Anthony Finkelstein
- Total Integration: The Case of Information Systems for Olympic Games (Abstract) 2
Dimitrios A. Beis

Session 1: Requirements

- Requirements Management with Semantic Technology: An Empirical Study on Automated Requirements Categorization and Conflict Analysis 3
Thomas Moser, Dietmar Winkler, Matthias Heindl, and Stefan Biffl
- S³C: Using Service Discovery to Support Requirements Elicitation in the ERP Domain 18
Markus Nöbauer, Norbert Seyff, Neil Maiden, and Konstantinos Zachos
- Requirements Engineering for Self-Adaptive Systems: Core Ontology and Problem Statement 33
Nauman A. Qureshi, Ivan J. Jureta, and Anna Perini

Session 2: Adaptation and Evolution

- A Fuzzy Service Adaptation Based on QoS Satisfaction 48
Barbara Pernici and Seyed Hossein Siadat
- Dealing with Known Unknowns: Towards a Game-Theoretic Foundation for Software Requirement Evolution 62
Le Minh Sang Tran and Fabio Massacci
- Goal-Based Behavioral Customization of Information Systems 77
Sotirios Liaskos, Marin Litou, Marina Daoud Jungblut, and John Mylopoulos

Session 3: Model Transformation 1

- From Requirements to Models: Feedback Generation as a Result of Formalization 93
Leonid Kof and Birgit Penzenstadler
- A Web Usability Evaluation Process for Model-Driven Web Development 108
Adrian Fernandez, Silvia Abrahão, and Emílio Infran
- A Trace Metamodel Proposal Based on the Model Driven Architecture Framework for the Traceability of User Requirements in Data Warehouses 123
Alejandro Maté and Juan Trujillo

Session 4: Conceptual Design 1

- Ontological Foundations for Conceptual Part-Whole Relations: The Case of Collectives and Their Parts 138
Giuseppe Guizzardi
- Product-Based Workflow Design for Monitoring of Collaborative Business Processes 154
Marco Comuzzi and Irene T.P. Vanderfeesten
- Modeling Design Patterns with Description Logics: A Case Study 169
Yudistira Asnar, Elda Páje, and John Mylopoulos

Session 5: Conceptual Design 2

- Interactively Eliciting Database Constraints and Dependencies 184
Ravi Ramdayal and Jean-Luc Hainaut
- A Conceptual Model for Integrated Governance, Risk and Compliance 199
Pedro Vicente and Miguel Mira da Silva
- Using Synchronised Tag Clouds for Browsing Data Collections 214
Alexandre de Spindler, Stefania Leone, Michael Nebeling, Matthias Geel, and Moira C. Norrie
- Revisiting Naur's Programming as Theory Building for Enterprise Architecture Modelling 229
Balbir S. Barn and Tony Clark

Session 6: Domain Specific Languages

- A DSL for Corporate Wiki Initialization 237
Oscar Díaz and Gorka Puente
- The REA-DSL: A Domain Specific Modeling Language for Business Models 252
Christian Sonnenberg, Christian Huemer, Birgit Hofreiter, Dieter Mayrhofer, and Alessio Maria Braccini
- A Foundational Approach for Managing Process Variability 267
Mathias Weidlich, Jan Mendling, and Mathias Weske

Session 7: Case Studies and Experiences

- Tangible Media in Process Modeling – A Controlled Experiment 283
Alexander Luebbe and Mathias Weske
- Experiences of Using Different Communication Styles in Business Process Support Systems with the Shared Spaces Architecture 299
Ila Bider, Paul Johannesson, and Rainer Schmidt
- What Methodology Attributes Are Critical for Potential Users? Understanding the Effect of Human Needs 314
Kunal Mohan and Frederik Ahlemann
- Exploratory Case Study Research on SOA Investment Decision Processes in Austria 329
Lukas Auer, Eugene Belov, Natalia Krygynska, and Christine Strauss

Session 8: Model Transformation 2

- A Metamodelling Approach for * Model Translations 337
Carlos Cares and Xavier Franch
- Automatic Generation of a Data-Centered View of Business Processes 352
Cristina Cabanillas, Manuel Resinas, Antonio Ruiz-Cortés, and Ahmed Awad
- Connecting Security Requirements Analysis and Secure Design Using Patterns and UMLsec 367
Holger Schmidt and Jan Jürjens
- Transforming Enterprise Architecture Models: An Artificial Ontology View 383
Sandeep Purao, Richard Martin, and Edward Robertson

Session 9: Mining and Matching

- Handling Concept Drift in Process Mining 391
R.P. Jagadeesh Chandra Bose, Wil M.P. van der Aalst, André Zlobaite, and Mykola Pechenizkiy

- An Iterative Approach for Business Process Template Synthesis from Compliance Rules 406
Ahmed Awad, Rajeev Goré, James Thomson, and Matthias Weidlich
- A Design of Business-Technology Alignment Consulting Framework 422
Kecheng Liu, Lily Sun, Dian Jambari, Vaughan Michell, and Sam Chong

- ONTECTAS: Bridging the Gap between Collaborative Tagging Systems and Structured Data 436
Ali Moosavi, Tiangu Li, Laks V.S. Lakshmanan, and Rachel Pottinger

Session 10: Business Process Modelling

- Cognitive Complexity in Business Process Modeling 452
Kathrin Figt and Raif Loue

- Human-Centered Process Engineering Based on Content Analysis and Process View Aggregation 467
Sonja Kabicher and Stefanie Rinderte-Ma

- Process Model Generation from Natural Language Text 482
Fabian Friedrich, Jan Mendling, and Frank Puhmann

- A Semantic Approach for Business Process Model Abstraction 497
Sergey Smirnov, Hajo A. Reijers, and Mathias Weske
- On the Automatic Labeling of Process Models 512
Henrik Leopold, Jan Mendling, and Hajo A. Reijers

Session 11: Validation and Quality

- Pattern-Based Modeling and Formalizing of Business Process Quality Constraints 521
Lial Khaluf, Christian Gerth, and Gregor Engels

- Quality Evaluation and Improvement Framework for Database Schemas - Using Defect Taxonomies 536
Jonathan Lemaître and Jean-Luc Hainaut

- Validation of Families of Business Processes 551
Gerd Gröner, Christian Wende, Marko Bošković, Fernando Silva Parreiras, Tobias Walter, Florian Heidenreich, Dragan Gašević, and Steffen Staab

Session 12: Service and Management 1

- Using SOA Governance Design Methodologies to Augment Enterprise Service Descriptions 566
Marcus Roy, Basem Suleiman, Dennis Schmidt, Ingo Weber, and Boualem Benatallah

- Management Services - A Framework for Design 582
Hans Weigand, Paul Johannesson, Birger Andersson, Jeevanie Jayasinghe Arachchige, and Maria Bergholtz

- Bottom-Up Fault Management in Composite Web Services 597
Brahim Medjahed and Zaki Malik

- Understanding the Diversity of Services Based on Users' Identities 612
Junjun Sun, Feng Liu, He Zhang, Lin Liu, and Eric Yu

Session 13: Service and Management 2

- Request/Response Aspects for Web Services 627
Ernst Juhnke, Dominik Seiler, Ralph Ewerth, Matthew Smith, and Bernd Freisleben

- Using Graph Aggregation for Service Interaction Message Correlation 642
Adnene Guabtni, Hamid Reza Motahari-Nezhad, and Boualem Benatallah

- Supporting Dynamic, People-Driven Processes through Self-learning of Message Flows 657
Christoph Dorn and Schahram Dustdar

- Business Process Service Oriented Methodology (BPSOM) with Service Generation in SoAML 672
Andrea Delgado, Francisco Ruiz, Ignacio García-Rodríguez de Guzmán, and Mario Piccini

Session 14

- Panel on Green and Sustainable IS (Abstract) 681
Barbara Pernici

- Author Index** 683

Business Process Service Oriented Methodology (BPSOM) with Service Generation in SoaML

Andrea Delgado¹, Francisco Ruiz², Ignacio García-Rodríguez de Guzmán², and Mario Piattini²

¹ Computer Science Institute, Faculty of Engineering, University of the Republica
Julio Herrera y Reissig 565
CP 11300, Montevideo, Uruguay

² Alarcos Research Group, Information Tech & Systems Dep., University of
Castilla-La Mancha

Paseo de la Universidad No.4
CP 13071, Ciudad Real, España
adelgado@fing.edu.uy,
{francisco.ruizg, ignacio.grodriguez, mario.piattini}@uclm.es

Abstract. Carrying out business processes by means of software services helps to close the business-systems gap, by introducing an intermediate layer between business process definition and software systems, thus permitting not only better independence, but also more traceability between them. Despite the fact that technologies have matured to support this new reality, there is a lack of methodologies and notations, although some have been proposed to guide service development with different visions of service design and implementation. Service modeling is the basis for, among other things, the automation of several development steps by means of the model-driven development paradigm. The SoaML standard is a major step towards service modeling in UML. In this paper we extend our Business Process Service Oriented Methodology (BPSOM) for service development from business processes by integrating two main aspects: service modeling using SoaML and QVT transformations to obtain SoaML service models from BPMN BP models.

Keywords: Business Process Management (BPSOM), Service Oriented Computing (SOC), Model Driven Development (MDD), BPMN, SoaML.

1 Introduction

The modeling of business process as the means to show explicitly how organizations carry out their business has gained importance in recent years. Although the business area has several mature techniques with which to manage its business processes, based on the Business Process Management (BPM) [1][2] paradigm, the software area has recently been integrating this vision into software development, supported by the Service Oriented Computing (SOC) [3] paradigm. Carrying out business processes by means of software services based on a Service Oriented Architecture (SOA) [4][5] style, helps to close the business-system gap which has come about as a result of the differences between business and software area visions of the organization. The

H. Mouratidis and C. Rolland (Eds.): CAISE 2011, LNCS 6741, pp. 672–680, 2011.
© Springer-Verlag Berlin Heidelberg 2011

Model Driven Development (MDD) [6] paradigm, along with Model Driven Architecture (MDA) [7] have an important role to play. They allow correspondences between models to be defined, since they are key development artifacts, permitting the generation of code in different technologies. Although technologies have matured to support this new reality, few methodologies have been proposed to guide the service development process. The Service Oriented Architecture Modeling Language (SoaML) [8], recently defined by OMG, is a major step towards the modeling of services using UML and specific service stereotypes.

The standardized framework MINERVA [9] we have defined aims to support the Business Process (BP) lifecycle [1] by applying service-oriented and model-driven paradigms to business processes; it can be viewed on-line in [10]. The Business Process Service Oriented Methodology (BPSOM) [11] integrated in MINERVA provides the methodological guide with which to develop services from business processes. This paper extends the definition of BPSOM shown in [11] by integrating two new key aspects: the use of the SoaML standard for service modeling, and transformations using the Query/Views/ Transformations (QVT) [12] language, to generate SoaML service models, when possible, from business process models in Business Process Modeling Notation (BPMN) [13].

The remainder of the paper is organized as follows: BPSOM is presented in Section 2, along with the use of BPMN for BP modeling and SoaML for service modeling. In Section 3 service generation from business process is presented, related work is described in Section 4, and conclusions and future work are in Section 5.

2 BPSOM Definition

BPSOM has been defined for integration into the existing software development process used in the organization, with the aim of reusing existing knowledge, by adding only specific elements for service oriented development from business processes. Fig. 1 shows the definition of BPSOM and its use within the base process.

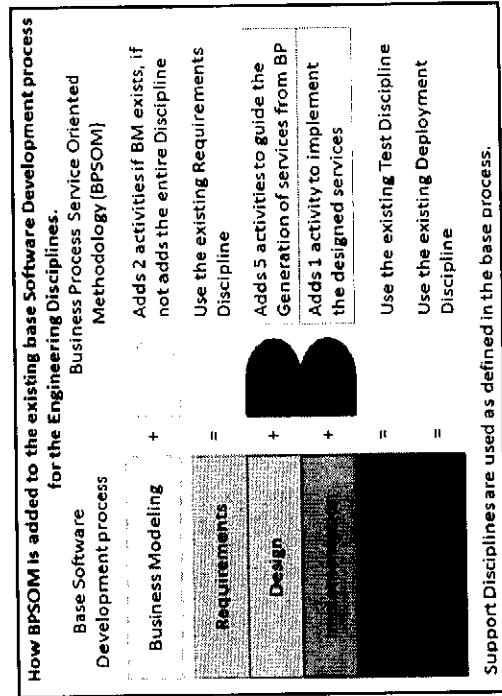


Fig. 1. How BPSOM is added to the existing software development process

We have based our work on the broad idea of methodology as outlined in [14]: a set of methods or techniques related, along with a process model and a set of deliverables, metrics, tools and management guidelines (including roles and organization team work). The definition of BPSOM began in 2005 and its disciplines, activities, roles and artifacts are detailed in [11]. In this paper we focus on the extension of BPSOM by adding service modeling in SoaML, along with the automatic generation of SoaML service models from BPMN BP models through QVT transformations, first described in [15]. The key aspect is to show where and how to use SoaML diagrams in BPSOM, as the standard provides their description, but no guide for using them. Transformations help obtaining some of the SoaML models automatically, providing support to activities, although human intervention is needed.

2.1 BPMN Use in the BPSOM Business Modeling Discipline

There is a great variety of notations for business process modeling [16], although in recent years, BPMN has emerged as the one preferred. Business people can use it to model business processes by themselves and then pass it to the software area.

BM1 – Assess the target organization. This activity aims to involve the project team in the organization for which the development is being carried out. The participating roles in this activity are the Business Analyst (from the business area), the Analyst and the Architect (from the software project team). The OMG Business Motivation Model (BMM) [17] can also be used for modeling goals and information which can be linked to SoaML services.

BM2 – Identify Business Processes. This is one of the key activities in the development of services from BP, since it is the main input needed to understand and describe BP in the organization. We use BPMN to specify them, which provides elements such as swimlanes (pool, lane), flow objects (activities, gateways), connecting objects (sequence, message) and artifacts (group, data) to model BP. Fig. 2 shows the “Patient Admission and Registration for Major Ambulatory Surgery (MAS)” BP from the Ciudad Real General Hospital project on which we are working, adapted to be used as example.

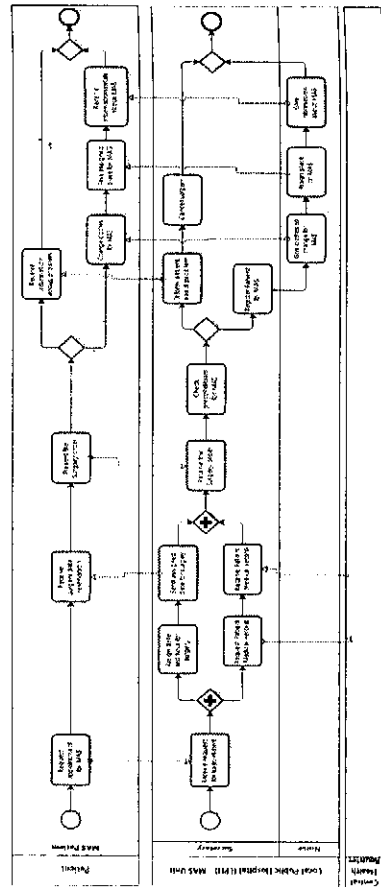


Fig. 2. “Patient Admission and Registration for MAS” Business Process in BPMN

2.2 SoaML Use in BPSOM Design Discipline

There is also a wide choice of notations for service modeling [16], UML being the one preferred. The SoaML profile extends UML by adding specific elements for service modeling, and will therefore soon be adopted by the community. It provides several stereotypes with which to specify services (contract, interfaces, operations, parameters) and the service architecture for the business process.

D1 – Identify and categorize services. This activity aims to identify the services needed to perform the business process under development and it is a key one in our approach. One of the main inputs of this activity is the BP model specified previously. The use of SoaML implies defining the Service Architecture (SA) which specifies the participants, contracts for the services and the roles they play as provider or consumer. Fig. 3 shows the SoaML SA for the example.

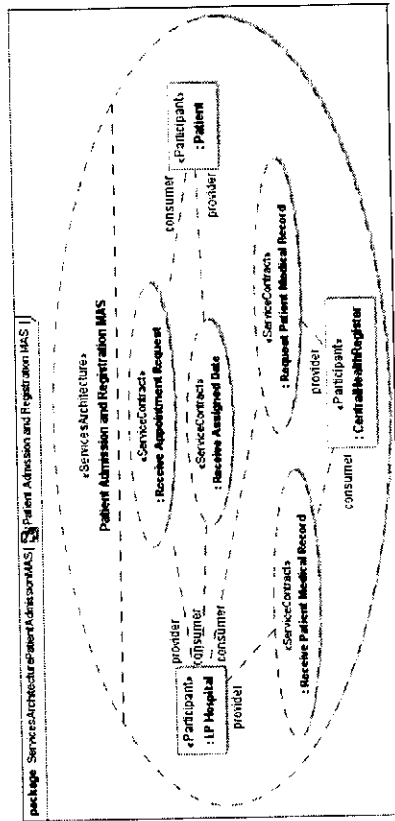


Fig. 3. SoaML ServicesArchitecture diagram for business process in Fig. 2

Services that the organization needs to provide to other parties and services that the organization has to consume from other parties are identified, based on the messages exchanged, each party being defined by a pool. To identify the services to support the business process, we look at each message exchanged between the pools (participants), setting the activity type to “ServiceTask” when we define it as a service. The ones that present incoming messages will be providers and those with outgoing

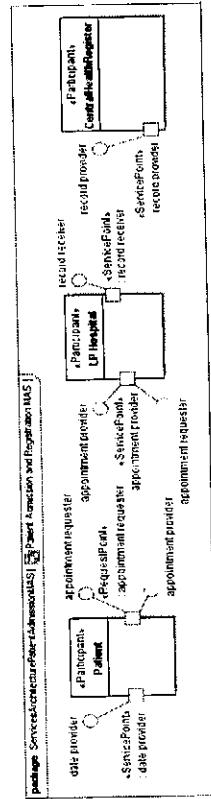


Fig. 4. Service and Request Ports for Participants

We use the Eclipse environment in MINERVA, integrating several plug-ins to support BPSOM definitions, including MediniQVT as the QVT engine. The BPMN BP model is created by business and software people in a BPMN modeler which exports the model. It is then loaded into Eclipse and marked by the Architect with information to apply the QVT transformations, obtaining participants and its ports. To generate the code, the MDA engine needs all the SoaML diagrams, completed later by developers. For the example, we have integrated the MagicDraw Cameo SOA+ and ModelPro Eclipse plug-ins, which can be downloaded from [19] with the BPMN BP and SoaML services models, QVT transformations and input and output XMI files.

6 Related Work

We carried out a systematic review regarding the application of SOC and MDD paradigms to BP, presented in [16]. To the best of our knowledge, there is no other work that relates BPMN models directly to SoaML models the way we do. Regarding the methodological approach, BPSOM has been defined over the same period as other proposals shown in [11][16]. Nevertheless, it is worth mentioning [20], which defines a methodology for service development focusing on WS, the survey of methodologies presented in [21], as well as a consolidated methodology for defining business and software services, the SOMA plug-in for the RUP [22], which, as ours does, adds activities, but to RUP, and Shape [23], which also uses SoaML, but with different guides and no generation. For the model driven approach it is worth mentioning [24], which defines guidelines and transformations from one model to other, [25] proposing a method for service composition with a process to model generation, metamodels and artifacts to be obtained, adding in [26] a value model for deriving services using ATL [27]. This is also used in [28], in which models, metamodels and transformations are defined, moving from collaborative BP to a SOA model, generating BPEL. Our proposal differs from these in several ways: firstly, BPSOM can be added to any existing base software development process, thus promoting reuse and making it easier to adopt. Secondly, QVT transformations are integrated in the development environment, obtaining the models from which to generate code. Thirdly, the conceptual and automatic guide is fully integrated in BPSOM. Finally, MINERVA framework integrates existing standards, promoting standardization of development.

7 Conclusions and Future Work

BPSOM has been defined to guide service development from business processes, integrated into MINERVA framework for continuous BP improvement. Its contributions are as follows: it allows the reuse of existing knowledge in the developing organization, by using the base software development process, adding specific elements for service development. The use of the SoaML standard to model services supports the definition of meaningful elements in specifying services from BP, in both a conceptual and an automatic way. Finally, we have defined QVT transformations from the BPMN metamodel to the SoaML metamodel that can be executed in the Eclipse environment, obtaining an initial definition of service models. These QVT transformations were defined for previous versions of BPMN and SoaML, so we are updating

and completing them using the BPMN 2.0 and SoaML beta2 standards recently released by OMG. There are few implementations of SoaML, so we are developing our own to show the service models graphically. From these diagrams, code can be generated using existing MDA engines. We are working on case studies at the Ciudad Real General Hospital to validate the proposal.

Acknowledgments. This work has been partially funded by the Agencia Nacional de Investigación e Innovación (ANII, Uruguay), ALTAMIRA project (Junta de Comunidades de Castilla-La Mancha, Spain, F. Soc. Europeo, PI2109-0106-2463), PEGASO/MAGO project (Ministerio Ciencia e Innovación MICINN, Spain, FEDER, TIN2009-13718-C02-01) and INGENIOSO project (Junta de Comunidades de Castilla-La Mancha, Spain, PEIII1-0025-9533).

References

1. Weske, M.: BPM Concepts, Languages, Architectures. Springer, Heidelberg (2007)
2. Smith, H., Fingar, P.: Business Process Management: The third wave. Meghan-Kieffer, Tampa (2003)
3. Papazoglou, M., Traverso, P., Dusidar, S., Leymann, F.: Service-Oriented Computing: State of the Art and Research Challenge. IEEE Computer Society, Los Alamitos (2003)
4. Krafzig, D., Banke, K., Slama, D.: Enterprise, SOA, Best Practices. Prentice-Hall, Englewood Cliffs (2005)
5. Erd, T.: SOA: Concepts, Technology, and Design. Prentice-Hall, Englewood Cliffs (2005)
6. Mellor, S., Clark, A., Futagami, T.: Model Driven Development. IEEE Comp.Society, Los Alamitos (2003)
7. Object Management Group (OMG). Model Driven Architecture, MDA (2003)
8. Object Management Group (OMG). SOA Modeling Language, SoaML (2009)
9. Delgado, A., Ruiz, F., García-Rodríguez de Guzmán, I., Piattini, M.: MINERVA: Model driven and sService oriented framework for the continuous business process improvement and related tools. In: Dan, A., Gitlter, F., Toumani, F. (eds.) ICSSOC/ServiceWave 2009. LNCS, vol. 6275, pp. 456-466. Springer, Heidelberg (2010) <http://alarcos.esi.uclm.es/MINERVA/>
10. Delgado, A., Ruiz, F., García - Rodríguez de Guzmán, I., and Piattini, M.: Towards a Service-Oriented and Model-Driven framework with business processes as first-class citizens. In: 2nd International Conference on BP and Services Computing, BPSC 2009 (2009)
12. Object Management Group (OMG). Query/Views/Transformations, QVT (2008)
13. Object Management Group (OMG). Business Process Modeling Notation, BPMN (2009)
14. Graham, L., Henderson-Sellers, B., Younessi, H.: The OPEN Process Specification. ACM Press, Addison-Wesley (1997)
15. Delgado, A., García - Rodríguez de Guzmán, I., Ruiz, F., Piattini, M.: From BPMN business process models to SoaML service models: a transformation-driven approach. In: 2nd Int.Conf. on Software Tech. and Engineering (ICSTE 2010), San Juan de Puerto Rico (October 2010)
16. Delgado, A., Ruiz, F., García-Rodríguez de Guzmán, I., Piattini, M.: Application of service-oriented computing and model-driven development paradigms to BP: a systematic review. In: 5th Int. Conf. on SW and Data Technologies (ICSOFT 2010), Athens (2010)
17. Object Management Group (OMG). Business Motivation Model, BMM (2010)
18. Delgado, A., Ruiz, F., García-Rodríguez de Guzmán, I., Piattini, M.: Towards an ontology for SO modeling supporting BP. In: 4th. Int. Conf. on Research Challenges IS, RCIS 2010 (2010)

19. Delgado, A.: BPSOM methodology example (2010), <http://alarcos.esi.uc3m.es/MINERVA/BPSOM/BPSOMexample.zip>
20. Papazoglou, M., van den Heuvel, W.: Service-oriented design and development methodology. *Int. J. Web Engineering and Technology* 2(4), 412–462 (2006)
21. Kohlborn, T., Korthaus, A., Chan, T., Rosemann, M.: Identification and Analysis of Business and SE Services- A Consolidated Approach. *IEEE Transactions on Services Comp.* (2009)
22. IBM-SOMA, http://www.ibm.com/developerworks/rational/downloads/06/rmc_soma/
23. Stollberg, M., et al.: A Customizable Methodology for the MDE of Service-based System Landscapes. In: 4th Workshop on Modeling, Design, and Analysis for the Service Cloud (MDA4ServiceCloud 2010), with ECMFA 2010, Paris (June 2010)
24. Herold, S., Rausch, A., Bosl, A., Ebell, J., Linsmeier, C., Peters, D.: A Seamless Modeling Approach for service-oriented IS. In: 5th Int. Conf. on IT:New Generations, ITNG 2008 (2008)
25. de Castro, V., Marcos, E., López Sanz, M.: A model driven method for service composition modelling: a case study. *Int. J. Web Engineering and Technology* 2(4) (2006)
26. de Castro, V., Vara Mesa, J.M., Herrmann, E., Marcos, E.: A Model Driven Approach for the Alignment of Business and Information Systems Models (2008)
27. Jouault, F., Kurtev, I.: Transforming models with ATL (ATLAS Transformation Language). In: Buel, J.-M. (ed.) *MoDELS 2005*. LNCS, vol. 3844, pp. 128–138. Springer, Heidelberg (2006)
28. Touzi, J., Benaben, F., Pingaud, H., Lorré, J.P.: A model-driven approach for collaborative service-oriented architecture design. *Int. Journal of Prod. Economics* 121(1) (2009)